FieldConnect
Maximizing Field Service Profitability

FieldConnect maximizes customer satisfaction and profit per field technician by managing real-time service call information to all service stakeholders: customers, technicians and dispatchers.

Our open, web-based solutions integrate seamlessly with Sage Timberline and Microsoft Dynamics field service management software to deliver a superior field service mobilization solution.

With FieldConnect You Can Now...

Maximize field service profitability - Improve field technician profitability by eliminating paper and manual errors, automating route planning and vehicle/equipment tracking, and empowering field technicians with up-sell and cross-sell capabilities. Improve customer satisfaction by providing online self-service status-checking and service call self-initiation.

Specifically FieldConnect allows you to:

- ❖ **Connect Technicians** – You can no longer tolerate missed parts or lost paperwork. You need to accurately track billable time and parts at the point of service.

- ❖ **Empower Customers** – You need to provide customers real-time service call information, build loyalty and win new business. You need to reduce service delivery costs with real-time 24/7 self-service access to open and track detailed service call information.

- ❖ **Track Your Fleet** – You need to track vehicles in real-time in order to get the closest available qualified technician to a critical customer location, increasing the accuracy of arrival time to meet customer commitments.

About Field Service Mobilization

FieldConnect enables companies to provide **technicians** with an intuitive, easy-to-use, workflow-based interface that allows them to quickly find and report all information necessary to complete and bill field service requests.

Customers are presented with a unified view of all their field service requests along with real-time status and the ability to create new requests.

Microsoft CERTIFIED Partner

sage software Development Partner

For more information about FieldConnect products:
Call. 1.949.428.1540
Click. www.fieldconnect.com